

The Meadville Area Water Authority cares about the well-being of our customers, community and employees and want to reassure you that we are doing what we can and are taking necessary precautions for the health and safety of all concerned, while continuing to provide high quality, safe, dependable water service to our customers.

In light of the current events, until further notice, MAWA will be cancelling all non-essential service calls that are not critical to ongoing water service. All non-essential appointments that have already been scheduled, will be rescheduled for sometime next month.

Due to the growing concerns for the health and safety of all, the lobby service at the Meadville Area Water Authority office will be closed until further notice. Therefore, we encourage you to take advantage of our alternative services listed below:

- Use MAWA's online bill payment by logging into www.mawa.us. Your payment will be processed on secure servers and you can enjoy 24-hour access.
- Sign up for AutoPay to have your water/sewer/refuse payments automatically withdrawn from your checking or savings account on the due date
- Set up Recurring Credit Card Payments to have your water/sewer/refuse payments automatically charged to your credit card.
- Call MAWA's Customer Service Representatives at (814) 724-6057 to make payment over the phone, or get assistance in setting up AutoPay or recurring credit card payments. Our customer service representatives will answer any questions regarding service applications and/or other business that you may need to conduct regarding your water service.
- Drop your payment in the drop box located in the parking lot in front of the MAWA office.
- Mail your payment via the U.S. mail.

We will continue to monitor developments closely to ensure that contingency plans are in place and are following guidelines set by the Center for Disease Control (CDC) and state health agencies. We will do our best to update you as changes to our regular services need to change.

Stay healthy and safe.